

Child Safeguarding Statement

"We at LeisureWorld want to make sure that our children are protected and kept safe from harm while they are in the care of the staff and volunteers in LeisureWorld".

We do this by:

- Giving parents, children and employees information about what we do and what you expect from us
- Making sure that our staff and volunteers are carefully selected, Gardaí Vetted, trained and supervised
- Letting parents and children know how to voice their concerns or complain if there is anything they are not happy about.

At LeisureWorld we provide two Child Liaison Officers.

The primary role of the Child Liaison Officer is to be available to any child or parent who has concerns under the "Code of Ethic" and under the Swim Ireland Child Protection Complaints Law.

On Receipt of a complaint the Child Liaison Officers in contact with their counterparts meet and assess concerns with reference to the "Code of Ethic' and Code of Behaviour between workers and children.

The Child Liaison Officers may seek advice from Swim Ireland protection officers and if necessary from either the local Social Service or organisations such as the ISPCC.

The Child Liaison Officers and LeisureWorld have no role in investigating child abuse complaints but the CEO must be informed of the involvement of statutory authorities in strict confidence.

Concerns about possible unsafe practice may be dealt with by LeisureWorld but the Child Liaison Officer must not give details that would indicate their sources unless the complainant has so indicated to the child liaison officers.

Child liaison Officers must attend an annual Child Protection Seminar.

The Child Liaison Officers for LeisureWorld Bishopstown are Fernando Serina & Sinead Cotter and can be contacted at fernandoserina@leisureworldcork.com

Thank you,

Fernando Serina, Senior Manager