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## The Job

<b>Title</b>	Leisure Attendant
<b>Department</b>	Pool
<b>Type of Contract</b>	Full Time
<b>Reporting to</b>	Duty Manager
<b>Location</b>	LeisureWorld Group
<b>Salary</b>	€11.36-€11.76 per hour (Depending on experience)

### Purpose of Role

This role will primarily involve working as lifeguard/swim teacher

Responsible for ensuring the safety of facility users through prevention & identification of risks and hazards, and in the event of an incident ensuring the appropriate & timely response. Deliver a consistency high standard under the Swim Safe Programme, and provide excellent customer care in a safe and fun environment.

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## The Company

LeisureWorld is an Irish owned company founded in 1997 with the purpose of operating and managing local authority leisure centres throughout Cork City.

We operate three leisure centres at Bishopstown, Churchfield, Douglas, one golf course at Mahon and one arts & heritage visitor centre at St Peter’s Church in Cork City. We provide fully equipped gyms, excellent pool facilities, fitness studios and all weather pitches. Our golf facility is located in a picturesque location with exceptional putting greens. St Peters Church dates back to the 12<sup>th</sup> century and now serves as a multidisciplinary arts centre on one of the city’s oldest building on the city’s most historic streets. Our centres are the perfect place for a family day out; to keep fit; to meet new friends; or just to relax and unwind. We aim to make a positive impact on individuals, the communities in which they live and the city as a whole.

Employee benefits:

- Full membership to all LeisureWorld Facilities (reduced golf fees at Mahon Golf Course)
- Discounted Café in LeisureWorld Bishopstown and St Peters Church
- Friends and family benefit – a free set of passes are available bi-annually
- Career promotions – opportunities to be promoted within the company
- Development courses to aid career progression
- Save money with our cycle to work scheme and plan for your future with access to the companies PRSA Pension scheme
- Health & Wellness Policy
- Multi-site & flexible work environment

- Free Parking

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#### The Duties – Key Responsibilities & Accountabilities

- Adhere and implement all LeisureWorld policies & procedures
- Keep accurate records in relation to all aspects of work and prepare reports as required.
- Responsible for ensuring that the Tablets used for Swim Lessons are kept fully charged and in working order. Report any issues with the device to the Senior Manager immediately.
- Ensure full use of all equipment as per NOP
- Teach the LeisureWorld Swim Safe Programme in line with the syllabus and guidelines.
- Ensure best practice and delivery is followed when teaching privates, school and group bookings.
- Ensure customer service is to the highest standard when dealing with queries/concerns.
- Accept teaching advice and mentoring from the Grade 2 Swim Instructors, to improve your knowledge and skills as a Level 1 Instructor
- Monitor and record swimmers progress throughout each session on the Tablets provided by LeisureWorld
- Maintain the pool environment, setting up and taking down equipment as required.
- Additional duties as allocated by the Duty Manager
- Participate and successfully complete monthly staff training and other in-house training sessions, as required
- Keep up to date on CPD training courses, and continuously improve instructor knowledge and skills to remain up-to-date on all teaching practices and trends.

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#### The Person

The successful candidate will possess the following skills, experience and competencies.

- Patience, empathy and a genuine desire to help others.
- The ability to build and maintain effective working relationships.

##### Essential

- You have a Swim Teacher Certificate
- You must maintain a high level of fitness (strength & endurance)
- It is the employee's responsibility to keep their qualifications in date
- Flexible with hours including weekends and evenings.
- An industry standard recognised Lifeguard qualification certificate
- LeisureWorld Pool Test must be completed and passed

##### Desirable

- Previous experience in a similar role an advantage
- First Aid qualification an advantage

- The desire to contribute to a positive environment A shared sense of purpose and commitment to LeisureWorld's values and evidence of demonstrating these values in practice.
  - Respect
  - Collaboration
  - Professional
  - Dynamic
  - Friendly

### 5 Application & Selection Process

The selection process may include short-listing of candidates and will be based on the requirements of the position. It is important that you provide a detailed and accurate account of where you believe your skills and experience meet the requirements for the position.

This should be contained in a cover letter accompanying your CV and should be sent to [recruitment@leisureworldcork.com](mailto:recruitment@leisureworldcork.com)

### 6 Further Information

#### **ISSUED BY THE HR DEPARTMENT AT LW MANAGEMENT**

Applicants must have the legal right to live and work in Ireland.

We are an equal opportunities employer.