

# WELCOME BACK TO OUR SWIMMERS!

## PROTECTING CHILDREN, PARENTS & OUR TEAM

For over 20 years, LeisureWorld has been providing swimming, fitness and recreation to the people of Cork. We are an award-winning multi-site facility judged by an independent panel each year through the White Flag Awards and our facilities are consistently maintained under the highest levels of safety and hygiene. The health and safety of our team & customers is our **number one priority** and we have implemented the highest standard protocols, procedures and guidelines in response to and to support efforts to help reduce the spread of Covid-19.

## THE HOME OF SWIMMING IN CORK

While some things will be different at LeisureWorld, you can be assured that our lessons will be fun, enjoyable and structured to enable each individual swimmer to learn at their own pace.

## WHAT TO EXPECT

- New procedures to ensure social distancing
- Increased sanitation and cleaning routines
- A customer journey with marshals in place

## WHAT PARENTS CAN DO TO HELP

- One parent per child
- Arrive no more than 5 minutes before the class starts
- Come Swim-Ready
- Our team will be unable to assist with putting on swim hats & goggles but we have put together [this handy video with tips](#)
- Dry and dress children as quickly as possible
- Adhere to the social distancing requirements in place and follow our hygiene protocols
- Sanitiser spray and paper will be available for you to use for additional peace of mind
- Don't come to LeisureWorld if you or your child are experiencing any symptoms of COVID-19

## HOW SWIM LESSONS WILL WORK

- Once you enter, hand sanitiser will be available for you and your child to use
- Our staff will direct you and your child to where they can get ready for class
- As lockers will not be available you will need to keep your child's bag with you
- Once your child is ready for their lesson proceed to the pre swim shower area where your child will be met by a member of our team
- While your little swimmer is taking up their position, we ask that you proceed immediately towards the viewing area and maintain social distancing
- Once lessons have ended your child will again get the opportunity to use the pre shower area and then be directed to the changing area. Please don't delay in getting changed. Showers and hair dryers will not be available for use
- Follow signage and the direction of staff to exit the building as quickly as possible